

# Connect with Medbuy online

Medbuy.ca offers easier, custom and  
any time access to the information  
you need from Canada's leading healthcare  
Group Purchasing Organization



## Get the Information You Need

Every day you have to manage a steady stream of files, folders and e-mails to find the information you need. We understand. That's why Medbuy has designed an all-inclusive website – [www.medbuy.ca](http://www.medbuy.ca) – to help you more easily navigate your daily tasks at any time.

Whether you are a Member, supplier or other key stakeholder, Medbuy.ca provides the information you need to make sound decisions – at all points of the contracting cycle.

### Providing Answers to Our Most Asked Questions

Medbuy.ca is an extension of our staff – and is available 24/7 – to provide the answers to our most-asked questions.

From general information about who we are and what we do, to easy online registration for suppliers, Medbuy's website offers a comprehensive overview of our business practices – revealing the many benefits that stem from working with us.

- Downloadable copies of Medbuy publications
- A full list of Medbuy Member hospitals and healthcare organizations
- A full list of Medbuy contracted suppliers
- Details on Medbuy's Med/Surg and Pharmacy Contracting Programs
- Information on how to view a list of contract opportunities
- And much more

### Offering Access to the Help You Need

Medbuy.ca provides information in an easy-to-navigate format. But don't worry...help is still available if you need it. We've optimized our online HelpCentre with you in mind.

Medbuy's HelpCentre is an easy-to-use online tool that allows Members, suppliers and other visitors to request general information and technical support from our HelpDesk.

- Retrieve or change a password
- Request changes to account information
- Register as a supplier
- Submit technical support requests using an online form
- Ask a general question about Medbuy

Members and suppliers can also get support with Medbuy's website and online tools from our HelpDesk by phone and e-mail.

A Medbuy I.T. representative is available to answer your questions Monday to Friday from 8:00 a.m. to 5:00 p.m. ET. Just send your request to [help@medbuy.ca](mailto:help@medbuy.ca) or call (519) 652.1688 ext. 199.

## *Information our Members Need*

Medbuy's mission is to support our Members' supply chain needs through innovative contracting and value-added services. The secure Members-only section of our website is one of the many ways we are fulfilling this mandate.

### **Making Strategic Sourcing Even Simpler**

Members can now access Medbuy's other online tools with just one click. Through Medbuy's exclusive Member website, our spend management applications are only a single click away – making access to contract information, product details and purchasing analysis easier than ever.

Medbuy.ca also features intuitively-designed menus and navigation features that allow Members to find information with greater ease.

### **Offering Unique Insight**

We know that each Member is unique. That's why Medbuy.ca is completely customized to the individual user. Content, web-based applications, calendar information and much more is all individually tailored, providing Members with comprehensive insight into the information most relevant to them.

- Regular financial reporting on rebate information for your organization – available down to the individual contract level

- Up-to-date contract register
- Searchable calendar of meetings and events for contracting programs in which your organization participates
- Meeting minutes, agendas and other documentation
- Weekly Member e-newsletter archive
- Training and orientation materials for Medbuy's online applications

### **Becoming a Part of the Supply Chain Community**

Our Members' online experience can extend far beyond contracting data. Through a variety of networking and informational opportunities, our Members also enjoy the benefit of being part of an enriching and vibrant online community.

- Searchable Member directory to connect with your peers
- Online discussion board that allows Members to post documents and discuss issues of importance
- Links to useful healthcare supply chain websites and online resources



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## Our Mission

*To support Members' supply chain needs through innovative contracting and value-added services.*

## Our Vision

*To be the benchmark organization of the Canadian healthcare supply chain industry.*



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